BULLDOGGX REFUND, CANCELLATION AND PAYOUT POLICY

EFFECTIVE DATE	LAST UPDATED
November 11, 2026	**November 11, 2026**

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Prepared by BULLDOGGX LLC, Legal and Compliance.

Operator: BULLDOGGX LLC, doing business as BulldogGX. Part of the Terms of Service.

Contact: support@bulldoggx.com (subject "Refund").

This Policy explains what happens to your money at each step: when you get USDC, when you use it to pay an entry fee, when a competition is settled, cancelled or voided, and when you cash out.

1. Getting USDC into your wallet

BulldogGX does not sell USDC and does not accept card or bank payments. USDC reaches your wallet in one of two ways, and the Service shows which are available to you.

Transfer from your own wallet or exchange. Transfers are between you and your exchange or wallet provider.

Add Funds through a third-party provider. Where the Service shows a third-party provider (an "onramp"), that provider sells USDC to you directly, is the merchant on your card or bank statement, delivers the USDC to your wallet, performs its own checks and handles its own refunds, cancellations, failed deliveries, duplicate or unauthorized charges and payment disputes under its own terms. BulldogGX is not a party to that purchase and does not receive your payment. Contact the provider first; we will help with anything we can see, such as confirming whether USDC arrived in your wallet.

Buying USDC does not enter you in a competition. Losing a competition is not a reason to dispute the purchase with your card issuer or the provider.

2. Entry fees in escrow

When you enter a paid competition, your entry fee moves from your wallet to the escrow smart contract. BulldogGX never holds it.

- Before an opponent pays, you can cancel and your full entry fee returns to your wallet, with no fee.
- After both players have paid their entry fees, the match is live and cannot be cancelled by either player. The entry fees stay in escrow until the match is settled or voided.

3. Settlement

When a result is confirmed, unchallenged for the challenge window, or decided on review, the contract pays the prize (both entry fees, less the 2% platform fee) to the winner's wallet. Settlement is an on-chain transaction and, once complete, cannot be reversed by BulldogGX or by you.

When a match is resolved, the contract pays the winner automatically in the same transaction.

4. Voided and cancelled competitions

A competition is voided, and both entry fees are returned in full with no fee, when:

- BulldogGX cancels or voids it before it is decided;
- a dispute is not decided within 14 days and either player requests a void;
- the reviewer cannot determine a winner from the evidence;
- both players fail to declare within 7 days of the match going live and either requests a void; or
- a technical fault in the Service or the contract prevents settlement and BulldogGX voids the match to protect both players.

Voids return the exact USDC each player paid in to that player's wallet. They do not refund network or provider costs of the original funding.

5. Cashing out

USDC in your wallet is yours and can be transferred to any wallet or exchange that supports USDC on the Base network at any time.

Where the Service offers Cash Out, you choose a payout option provided by a licensed third-party off-ramp, such as instant payout to an eligible debit card or a transfer to your bank account. Your USDC goes directly from your wallet to that provider, which pays you in dollars under its own terms and runs its own identity checks. BulldogGX never receives your USDC or your dollars. The provider's fee, any limits and the expected payout time are shown before you confirm. Questions about a payout already sent to the provider go to the provider first; we will help with anything we can see, such as the on-chain transfer.

Cash Out through the Service may be unavailable where identity verification, a limit, a sanctions check or a legal requirement applies; we will tell you why and what is needed. Always send USDC on the Base network only. USDC sent to an address on a different network may be lost and cannot be recovered by BulldogGX.

6. Chargebacks and payment disputes

You always have the right to report an unauthorized charge to your card issuer. Please contact the provider you bought from first so it can be resolved faster.

Filing a chargeback on a purchase you authorized, because you lost a competition or changed your mind after the USDC was delivered, is a breach of the Terms. Where a provider tells us a chargeback was filed on an authorized purchase, we will give the provider the records we hold and may suspend paid play on the account until the matter is resolved. We do not access or debit your wallet.

7. Errors

If you believe an amount is wrong, contact us with the match or transaction reference. We will investigate against the on-chain record and correct any error within our control. Where an error resulted in an overpayment to you, we will explain it and ask for its return; we will not debit your wallet.

8. Timelines

EVENT	TIMING
Entry fee return on cancellation before opponent pays	Immediate, on-chain
Winner payout on confirmed or unchallenged result	Immediate, on-chain
Winner payout on reviewed dispute	On the reviewer's decision, then on-chain
Void refund	Immediate, on-chain, when the void is recorded
Cash Out to debit card or bank	Set by the off-ramp provider and shown before you confirm
Response to a payout, void or refund question	Within 2 business days