BULLDOGGX RESPONSIBLE PLAY POLICY

EFFECTIVE DATE	LAST UPDATED
November 11, 2026	**November 11, 2026**

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Prepared by BULLDOGGX LLC, Legal and Compliance.

Operator: BULLDOGGX LLC, doing business as BulldogGX. Part of the Terms of Service.

Support: support@bulldoggx.com (subject "Responsible Play").

BulldogGX competitions are contests of skill between adults who choose their own entry fees. Even so, paying to compete can become a problem for some people. This Policy describes the tools we provide to help you stay in control, the rules we apply to protect players, and where to get help.

1. Our commitments

- We will display the entry fee, platform fee and the amount you could lose before every paid entry.
- We will never extend credit, offer a loan, or let a player pay an entry fee with money they do not already hold in their wallet.
- We will not market paid play to anyone who has self-excluded or set a cooling-off period.
- We will not use language that presents paid play as a way to make a living, recover losses or solve financial problems.
- We will provide the limit, cooling-off and self-exclusion tools below, honor them promptly, and not make it harder to reduce a limit than to raise one.
- We will train everyone who handles support or disputes to recognize signs of problem play and respond with this Policy.

2. Player tools

You can set any of the tools below in the app where the app offers the control, or at any time by emailing support@bulldoggx.com with the subject "Responsible Play". Requests by email are applied within one business day, and a request to lower a limit, cool off or self-exclude is applied before any new paid entry is accepted from your account.

Entry-fee limits. Every player is subject to the platform maximum entry fee per match and the maximum open exposure set in the Competition Rules. You may set your own lower limits on entry fee per match, on total entry fees per day, and on total entry fees per week. A decrease takes effect immediately. An increase takes effect after 24 hours and cannot exceed the platform maximum.

Cooling-off. You may pause paid play for 24 hours, 7 days or 30 days. During a cooling-off period you cannot create or join a paid match. The period cannot be shortened once set. Matches already in escrow settle normally.

Self-exclusion. You may exclude yourself from paid play for 6 months, 1 year, 5 years or permanently. Self-exclusion cannot be reversed before it expires. We will close open sessions, block new paid entries, remove you from paid-play marketing, and take reasonable steps to prevent you from opening a new account during the period. When a fixed period ends, paid play is not automatically restored; you must contact support and wait a 24-hour reinstatement period.

Activity statement. You can see your history of entry fees, results, fees and net position in the app, or request a full statement from support at any time.

Account closure. You can close your account at any time by contacting support.

3. Protecting minors

Only adults 18 and over may hold an account. We check declared age at signup, apply location and identity verification as described in the Terms, and close any account we discover belongs to a minor. Parents and guardians can ask us to check whether a minor has an account by contacting support with reasonable evidence of the relationship. Parental-control software (for example, Net Nanny, Qustodio or the built-in controls on iOS, Android, PlayStation and Xbox) can block access to the app on a child's device.

4. Signs that play may be a problem

Consider using the tools above, or talking to someone, if you notice that you are:

- spending more on entry fees than you planned or more than you can afford to lose;
- trying to win back money you have lost;
- borrowing money or selling things to keep playing;
- playing when it is affecting work, school, sleep or relationships;
- hiding your play from people close to you;
- feeling anxious, irritable or low when you cannot play.

5. How we respond to concerns

If a player, a family member or our own monitoring raises a concern about a player's wellbeing, we will contact the player, point them to this Policy and the resources below, and may apply a temporary limit while we do so. We may restrict paid play where we reasonably believe it is causing harm. We treat these contacts confidentially and do not disclose them to other players.

Third-party requests to exclude someone else are handled with care: we will act on a request from a person with legal authority (for example, a court order or a guardian) and will otherwise contact the player directly rather than acting on an unverified request.

6. Where to get help

Help is free and confidential.

- **National Problem Gambling Helpline (U.S.):** call or text 1-800-GAMBLER (1-800-426-2537), 24/7, or chat at ncpgambling.org/chat

- **Florida Council on Compulsive Gambling:** 1-888-ADMIT-IT (1-888-236-4848), gamblinghelp.org
- **Gamblers Anonymous:** gamblersanonymous.org
- **988 Suicide and Crisis Lifeline:** call or text 988 if you are in crisis

Contact us at support@bulldoggx.com with the subject "Responsible Play" and a real person will respond.